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Josef & Sharon Nathanson
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Norma Boyd^
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Presser-Finkel Family Fund^^^
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MedStar Health
Northwestern University
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^{DMD}	Dedicated Monthly Donor
^{IK}	In-kind donation
*	In memory of my sister, Joy
**	In honor of Kevin Fiscella
***	In memory of my wife, Mallory Schmitt
****	In memory of Sally Issacs
*****	In memory of F. Elaine Waddell
†	In honor of Dr. Steven Wiener
††	In honor of Susan Anderson
†††	With gratitude for Will Bleser
††††	In honor of Donna Emory, a career nurse, celebrating her 80th birthday
†††††	In honor of my mother, Ellen Barnhart, a long time volunteer at Shepherd's Clinic
^	In memory of Michael Boyd
^^	In honor of Dr. Kathleen McHugh
^^^	In honor of Julia Marine
^^^^	In honor of Thomas Marine
^^^^^	In honor of our daughter, Dr. Julia Zirpoli
†	In memory Dr. William Finney

CELEBRATING 32 YEARS OF SERVICE!

OUR VOLUNTEERS



MEDICAL UNIT

INTERNAL MEDICINE

Annie Umbricht, MD
Candrea Smith, CRNP
Carol Sheahan, CRNP
Catherine Snyder, CRNP
Catherine Washburn, MD
Cliff Mitchell, MD
Douglas Clarke, MD
Fern Jeffries, MD
Janet Horn, MD
Jodi Segal, MD
Katia Reinert, CRNP
Leana Wen, MD
Lisa Scotti, CRNP
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Shelly Choo, MD
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George Moran, MD

ENDOCRINOLOGY

Jordan Perlman, MD

GYNECOLOGY

Shoghag Lajinian, MD

NEPHROLOGY

Donna Myers, MD

NEUROLOGY

James Wolf, MD

PSYCHIATRY

Bernadette Solounias, MD

RESIDENTS

Union Memorial Hospital
University of Maryland

NURSE'S STATION

VOLUNTEERS

Anna Wang, RN
Gabie Wingett, RN
Janice Carico, RN
Jordan Andre, CNA
Mary-Dean Quinn, RN
Susan Anderson, RN
Susan Doory, RN
Vivian Zhong, CNA
Vivien Echidwubelu, RN
Walter Jones, RN

NURSING STUDENTS

Abieyuwa Agunbiade
Abigail Fowler
Ada-eze Ezenome
Adeeba Tabussum
Alice Jarquin
Aliza Rizvi
Alma Traore Ouattara

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Andrea Ford-Harden
Anjolaoluwa Thontteh
Arin Chandler
Audrey Tchayep
Baleigh Louro
Berta Trejo
Brandy Henry
Brianna Amos
Brianna Pierce
Brittany Deloatch
Caroline Ngwa
Cathlia-Faith Tabe
Chelsey Beauvais
Elizabeh Avril
Elodie Tuemgne
Emilee Smith
Erika Francisco
Gina Alaica
Holly Lafferty
Jalen Reshard
Janie Sherron
Jeosette Mawe
Jimier Asis
Joyce Chen
KaliJo Zagula
Kanya Parrish
Karen Amesson
Kiersten Gipson
Kimberly Chandler
Lehan Gunawardana
Lodette Bea Miranda
Maddy Bukasa
Madinah Shaikh
Mahoganie Brown
Marcus Dyson
Marli McDonald
Melanie Licen
Nicole Broderick
Olugbenga Fademi
Oluwakanyinsolami Olatunji
Omolola Adebayo
Omolola Bashua
Onyekachi Uzozike
Onyinye Hogan
Peace Onyewuchi
Ramat Sesay
Raquel Filmore
Rouguiatou Hendricks
Sacha Hudson
Samira Yusuf
Sandra Velez
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Shefali Amin
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Tiffany Carter
Trevor Soper
Vanessa Nwachukwu
Victoria Morookian
Victoria Okah
William Brothers
Zachary Anderjaska

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Shefali Amin
Shiva Rijal
Tiffany Carter
Trevor Soper
Vanessa Nwachukwu
Victoria Morookian
Victoria Okah
William Brothers
Zachary Anderjaska

PRE-MED STUDENT SHADOW

Diego Ochoa

BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH PROVIDERS

Carolyn Bianco, LGPC
Dorothy Roes, LGPC

BEHAVIORAL HEALTH INTERNS

Anne Goethe
John Boyle
Meghan Lazarchak
Paul Amsel
Stephen Harrison
Wahdae Elliott

JOY WELLNESS CENTER

JW PROVIDERS

Felix Pan, RDN
Mary Welliver-Dillon, LAC

CLASS INSTRUCTORS

Carol Sheahan, RYT
Julianna Smith, RYT

JW INTERNS

Yeabsera Abreham

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Blessing George
Winnie Carlton
Vennela Avula

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Naima Holland
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Anusha Sarkar
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Benick Mbaya
Bohan Zhang
Calli Bonin

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Ingrid Villarreal
Isabel Thomas
Jodie Deng
Kesavan Venkatesh
Lily Chen
Lily Wilson
Maddie McFarland
Michael Chojnacki
Millie Bhasker
Mitali Barik
Noor Al-Saloum
Norma Boyd
Paloma Mitra
Ruby Rader
Tamar Singman

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ADMINISTRATIVE VOLUNTEERS

Celter Odango
Devan Patel
Diane Conte
Julie Scally
Karen Carter
Lucas Erdman
Melanie Alfonso-Horowitz
Vintra Varadarajan

THANK YOU

We send our gratitude to the students and residents who volunteer with us from our partner institutions.

ANNUAL REPORT 2022-2023

2800 KIRK AVENUE • BALTIMORE, MD 21218
WWW.SHEPHERDSCLINIC.ORG



MESSAGE FROM OUR BOARD OF DIRECTORS

I am proud to present an overview of the achievements of Shepherd's Clinic in Fiscal Year 23, highlighting our commitment to providing integrated, holistic health and wellness programs and services to the Baltimore community. Building on our legacy that spans over 30 years, we continue to address the critical healthcare needs of low-income, uninsured adults.

In the past year, Shepherd's Clinic successfully served 857 individuals through 2,705 appointments and conducted over 9,660 patient encounters, reflecting a 7% increase from the previous year. We consistently receive positive feedback from virtually all patients, reflecting high service satisfaction. This positive trend is a testament to our commitment to providing excellent care.

We have witnessed a significant increase in language translation utilization, with over 200% growth since last year. We offer access to over 240 languages, including American Sign Language. This improves the care of our ever-growing, diverse patient population.

Shepherd's Clinic continued to address social determinants of health, offering essential resources such as transportation, insurance enrollment, and food resources. Medical services remain a core focus, with 164 medical clinic volunteers. While most of our services are provided at the Clinic, we served 334 community members with free health screenings. Our Behavioral Health Services, enhanced by adding a social work supervisor, expanded service offerings and forged new community partnerships. Wellness Services, executed by five volunteers, expanded to 88 unique participants.

As we look ahead to Fiscal Year 24, community outreach remains a focal point. Our primary programs, including EMPOWER, TRIUMPH, and IGNITE, aim to treat high blood pressure, manage diabetes, and provide vaccines to strengthen community health.

We thank those who help with our work, including our dedicated volunteers, staff, board, granting organizations, and individual donors. Your continued engagement enables Shepherd's Clinic to make a lasting impact on the well-being of our community.

Sincerely,

ALAN YUSPEH, JD, MBA
President (Board chair)



OUR WORK



FY 2022-2023

OUR SERVICES

TYPE OF VISIT	TOTAL VISITS FY23
MEDICAL CLINIC	1446
BEHAVIORAL HEALTH	881
JOY WELLNESS CENTER	378
OTHER MEDICAL PATIENT ENCOUNTERS	6582
TOTAL PATIENT ENCOUNTERS	9287

In FY23 we served 857 unique individuals.

OUR REVENUE

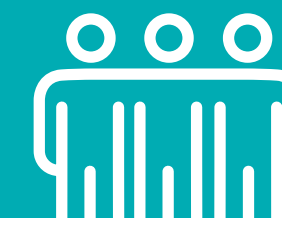
CATEGORY	REVENUE
CONGREGATIONS	\$8,471
DONATED PROFESSIONAL SERVICES	\$500,000
FINNEY FOUNDATION	\$185,008
FUNDRAISER EVENT	\$26,078
GRANTMAKING ORGANIZATIONS	\$432,615
INDIVIDUALS	\$117,903
PATIENT DONATIONS	\$1,477
OTHER REVENUE	\$13,004
TOTAL REVENUE	\$1,284,556

* Preliminary. Audited statements available in Spring 2024.

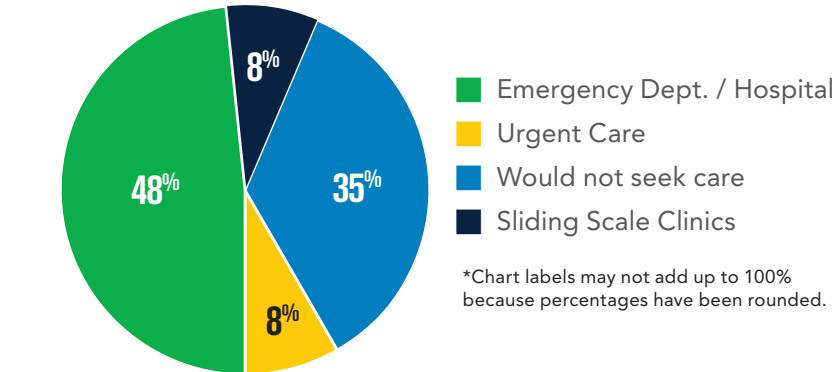
OUR EXPENSES

CATEGORY	EXPENSES
FACILITY MAINTENANCE	\$21,616
FUNDRAISING FEES	\$726
JOY WELLNESS CENTER SERVICES	\$1,812
LABORATORY FEES	\$16,908
MEDICATIONS & MEDICAL SUPPLIES	\$24,254
OFFICE EXPENSES & INSURANCE	\$91,690
OUTREACH	\$5,029
PATIENT PROGRAMMING	\$25,448
PAYROLL & PERSONNEL	\$495,309
PROFESSIONAL FEES	\$48,233
PROGRAM SERVICES	\$500,000
UTILITIES	\$37,895
VOLUNTEER SERVICES	\$3,123
TOTAL EXPENSES	\$1,272,043

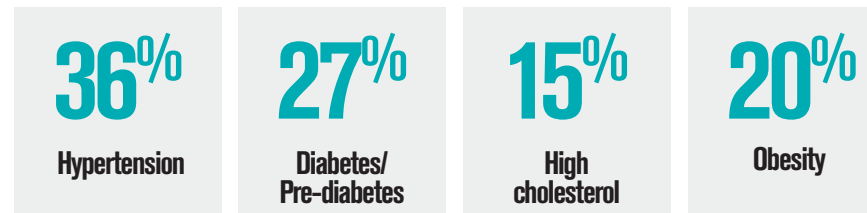
PATIENT IMPACT



WHERE WOULD OUR PATIENTS GO IF SHEPHERD'S CLINIC WERE NOT AVAILABLE?



IN THE MEDICAL CLINIC, OUR PATIENTS WERE PRIMARILY TREATED FOR:



In addition to Medical, Behavioral Health, and Wellness services, patients completed 762 referrals for visits for follow-up care. **95%** of patients receiving medication from the Clinic were compliant with their medication adherence.

WHAT OUR PATIENTS SAY

"My experience has been very helpful to me considering I haven't had health insurance since I was a kid. The next plan I go with will not be the same sort of care. SC is philanthropic; their motivations are very different than those of a doctor's office. I appreciate everyone's philanthropy. It moves me greatly."

"If I could paint Shepherd's Clinic in unicorn glitter, I would. Shepherd's Clinic has been very good to me, personally - the staff, the doctors, the nurse, the receptionist. They've been spectacular."

WHAT OUR INTERNS SAY

"I have been surprised by how much I've grown as a clinician throughout my short time at Shepherd's Clinic. The autonomous yet gentle guidance given has provided the appropriate space for me to test my boundaries, reflect on my experience, and sit with discomfort, therefore, kickstarting my professional development."

BOARD OF DIRECTORS

- Alan Yuspeh, JD, MBA, President
- William K. Bleser, PhD, MSPH, Vice President
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- Nathaniel Chase
- Ritu Prasad, MD
- Stuart B. Bell, MD

STAFF

- Adongo Matthews, MBA, Executive Director
- Kathy McHugh, MD, Medical Director
- Aliza Aamrin, Joy Wellness Program Coordinator
- Allison Revels, Joy Wellness Program Coordinator
- Angela Waddell, Director of Philanthropy
- Arnitra Smith, Community Health Worker
- Darnissa Bonner, Case Manager
- Daysi Lopez, RN, Clinical Nurse
- Ellen Sangiamo, Volunteer & Onboarding Administrator
- Jeff Scrivens, Facilities Manager
- Karen Carter, Referral Coordinator
- Kari Parreco, Referral Coordinator
- Kelly Hancock, RN, Clinical Manager
- Mari-Claire Bowie, RN, Clinical Nurse
- Michele McComas, RN, Clinical Nurse
- Mona Kim, LCPC, NCC, Behavioral Health Director
- Natalie McCabe, DSW, Counseling and Social Work Supervisor
- Nichelle Newton, RN, Clinical Nurse
- Noor Al-Saloum, Patient Intake Coordinator / Executive Assistant
- Sabrina Sampson, Data Coordinator
- Sara Cawrse, CRNP, Clinical Nurse Practitioner
- Tracy Holcomb, RN, Joy Wellness Program Director

WILLIAM H. M. FINNEY FOUNDATION

The idea for a clinic dedicated to serving uninsured people took root in 1989 in response to Union Memorial Hospital's emergency room seeing a large number of uninsured individuals who found no other alternative for their healthcare. After learning about the grassroots effort to establish a clinic for those in need, Dr. William Finney, retired UMH chief of staff, joined as the Shepherd's Clinic's first volunteer medical director. In 1999, several Clinic supporters created a foundation and named it in Dr. Finney's honor. The Foundation purchased and renovated the building at 2800 Kirk Ave. It continues to provide tremendous support to the Clinic and the Joy Wellness Center by providing rent-free space and operating grants to assist the Clinic in meeting its expenses.

- David Finney, President
- Clark Finney, Secretary