DONORS



MEDICAL UNIT

INTERNAL MEDICINE

Martin Binstock, MD

Elizabeth Bower, MD

Leea Chinquina, CRNP

Marianne Cloeren, MD

Michael Brave, MD

Shelly Choo, MD

Tracey Chunn, MD

Ginni Cook, CRNP

Melissa DeLong, MD

Kathryn Handy, DNP

Babak Imanoel, DO

Fern Jeffries, MD

Marshala Lee, MD

Cliff Mitchell, MD

Karoline Moon, MD

George Moran, MD

Andreea Olaru, MD

Katia Reinert, CRNP

Katherine Scott, CRNP

Candrea Smith, CRNP

Catherine Washburn, MD

Annie Umbricht, MD

Donald Weglein, MD

Therese West, CRNP

Cheryl Young, CRNP

Leana Wen, MD

Paula Woo, MD

University of MD

Ernest Arnett, MD

George Moran, MD

CARDIOLOGY

DERMATOLOGY

MedStar

Joan Ordman, MD

Lisa Scotti CRNP

Jodi Segal, MD

Marguerite Moran, MD

Kenneth Lewis, MD

Chimene Liburd, MD

Janet Horn, MD



GIFTS OF \$20,000 OR MORE The Abell Foundation

Anonymous BCF - Renewal Foundation Fund The Bunting Family Foundation CVS Health Foundation Dr. Janet Horn & Alan Yuspeh The France-Merrick Foundation Hoffberger Family Philanthropies The Marion I. and Henry J. Knott Foundation

Maryland Community Health Resources Commission MedStar Health****

Middendorf Foundation, Inc. National Association of Free Clinics The William H.M. Finney Foundation

GIFTS OF \$10.000 TO \$19.999

Baltimore Women's Giving Circle The Cordish Family Foundation, Inc. Leonard and Helen R. Stulman Charitable Foundation Marianne Clemett **Olarant Foundation**

GIFTS OF \$5,000 TO \$9,999 Baltimore General Dispensary

Foundation BGE, An Exelon Company Dr. Susan Behen & Andrew Goldberger Johns Hopkins University Neighborhood Fund The John J. Leidy Foundation, Inc.

Laurie Campbell***** Miles White Beneficial Society Ms. Mary Catherine Bunting Patient First

GIFTS OF \$1,000 TO \$4,999

Reginald Roseborough*****

Alison McMeans*** Anonymous Anthony Troy Fiscella The Associated Jewish Community Federation of Baltimore **Baltimore Rotary Foundation** Barbara Glynn Ben Hackerman Capital Funding Group Carolina Foekens-Maas Catholic Community of St. Francis Xavier The Church of the Redeemer David & Amy Finney Debbie Doulie***** Dr. & Mrs. Stuart B. Bell Dr. Clifford S Mitchell & Mrs. Amy Berstein Dr. Debra Hutjens Dr. Fern Jeffries Dr. Lisa Keamy & Lloyd Minor Drs. George & Marguerite Moran Eben and Sara Finney Fund The John and Betsy Bond Fund of BCF John & Melissa DeLong Joyce Runfola*

Margaret O. Cromwell Family Fund

Mr. and Mrs. S. Christopher Costa

The M&T Charitable Foundation

The Maryland State Boychoir

Pennyghael Foundation, Inc. The Robinson Foundation Roland Park Presbyterian Church Sheilah Williams**** Susan Anderson University Baptist Church William Breakey, MD Woods Memorial Presbyterian Church

GIFTS OF \$500 TO \$999 Albert & Michele McComas

Alex G Fisher

Anna Ellis

Brad & Christine Chambers Columbia Walmart D.F. Dent and Company Charitable Fund Dr Michael Fiocco Dr. William & Mrs. Julie Bleser**** Eric & Julie Schuetz Huimin Wu Jean Lesser Jufang Wong Mark Hamilton Mary McHugh Maryland Charity Campaign Mr. & Mrs. Orest Ranum Northeast Region Costco Wholesale Sara Cawrse Stephen Templeton***** Susan Anderson The United Way of Central MD Inc.

GIFTS OF \$200 TO \$499

4imprint**** Annemarie Runfola* Barbara Jones**** Barbara Zelnik Bob & Lou Ann Kellner Cate & Patrick McCarthy Daniel G. Finney David R. Pearce Don Fusting and Lorraine Rocissano Douglas Hartley** Dr. Donald Weglein**** Dr. Iredell W. Iglehart Drs. Joseph Marine and Kathleen McHugh Drs. Nauder & Alexa Faraday Elizabeth Burger

Elizabeth M. Himmer Eric Singman Evelvn R. Stewart Franklin L. Earle Jeanne Clark Joanne Timmel John Sweeley***** Mark Bittle Martha Dorman Clark Michele Mangione & Keith Collison Fund Miriam Cukier Mr. Gregory A. Coates

Nancy Nasrallah Noah Stanco Peter Lucas Robert and Kathleen McHugh Robin and Nick Weber Sam Addridge***** Sarah Langtry Sarah Prindville**** Timothy Donovan Tracey Chunn

GIFTS UP TO \$199

Abigail Meckes Alden Caldwell-Gaines Alfred & Jo Fracchia^ Allan Cawrse Amazon Smile Anne Bailliere Anne Daly Anne Marie Brill***** Anonymous Architectural Stone Services, LTD Barry Menne Betty Long Bob Denmark Candy Schibli***** Cecilia Idih The Charmery***** Christian Pharmacists Fellowship International***** Christine Englund Christine Green Claudia M. Smith Danny Moore David M Spink * David Street Dr. David Nasrallah

Dr. Sara Carlton Dr. Shoghag Lajinian Dr. Steven Wiener Dr. William and Mrs. Julie Bleser Elizabeth Johnson

Dr. Paul A. Eder

Dr. Radhika Vii

Elizabeth Williams and Catherine Stambaugh Ellen Sangiamo Grace Jacoby Grace United Methodist Church Greg Garnueau *** Gyasi Moscou-Jackson Haley Taylor Harbor Family Care Jahi Khalfani James Anthony

Jessica Kohnen Joelle Arbon John & Ann Marie G. Carlton John Komatinsky Jonathan Gonzalez-Smith

Jordan Matthews Josef Nathanson Joshua Lee June E. Finney Karen Stevenson Katherine Hawker Kenneth Lewis, M.D., J.D. LaJeana Howie

Leslie Greenberg Leslie V. Owsley Linda and George Kohlhepp Lindsay Parker Lucille Harty

Malcolm Hallidav**** Marcia Updike Margaret Comer Margaret Williams^^ Maria Laue Marie Edmeades Martin Binstock Mary Lou Bolfik Mary Schmitz Matthew Cruthers Matthew Schnell

Maureen Allen

Mindie Flamholz

Mr. and Mrs. Chirantan Mukhopadhyay Mr. and Mrs. Peter Gutierrez Mr. and Mrs. William H. Hemelt, III

Mr. Charles R. Bacharach Mr. David Aday

Mr. John Frasei Mrs. Marcia Rose Kargon Ms. Carol K. Curtis Ms. Elizabeth E. Cross

Ms. Jean Blair Ms Marion Degroff *** Ms. Mary C. Lathan Ms. Sheila R. Howard Ms. Tracy Holcomb

Nancy Gichimu Nancy Winkey-Dessesaure Nezia Munezero Kubwayo Novella Matthews

Patrick Herbert Rebecca Shillenn Renee Frank-Conway Rita Drinkard Robina Oliver

Sage Roth Sally Lynch Sam & Kathy Aldridge Dr. Lawrence and Stephanie Mills Schwab Charitable Shuai Shao

Sidney Turner Sisters of Notre Dame De Namur Stanley's Painting Co., Inc.

Stephan J Levine Tammy Williams Therese West Thomas Zirpoli Walter Jones William D. McConnell, M.D. Wings Community Outreach****

Youth Dreamers Yvonne Hale Zena-Maria Fletcher

COMMUNITY PARTNERS

Institute for Integrative Health Johns Hopkins University Kaplan University Loyola University Maryland University for Integrative Health MedStar Good Samaritan Hospital MedStar Union Memorial Hospital Purdue University Global SOURCE

Towson University *In Memory of A. Paul Runfola **In Honor of June Finney

In Honor of William Garneau *In Memory of William Finney *****In Kind donation ^In Memory of Dr. Alfred and

Mrs Dorothy Fracchia ^^In Honor of Susan Anderson

SCRIBE

Brady Sack

Sherry Chen, RN Danah Coons, RN Matt Cruthers, RN Rikki Daniels, RN Susan Doory, RN Vivien Echekwubelu, RN Kema Goodwin, RN Kristina Illigan, RN Natasha Johnson, RN

Brooke Kafami, RN Suzanne Kegan, RN Marie Salvadord Kotue, RN Daysi Lopez-Martinez, RN Gyasi Moscou-Jackson, RN Esita Patel, RN Mary-Dean Quinn, RN Jaclyn Sesso, RN

Charisma Burrows Amy Frautschi, MPH Esther Fuzayl Lisa Hoffman Kuntal Pattanayak, PhD Julia Zirpoli

Effy Yu, PhD, RN, BSN

DeAnna Adams-Daniels Ariel Anderson Florence Appiah Andrea Azurdia Heidi Campos Iyana Clark Rikki Daniels Vivian Kamu Leah Kipistich Moses Karogi Maria Salvadord Kotue Patience Lekey Nicole Macapiulac Bianca Palmisano Lindsay Parker Janga Phillips Kailey Simpson Kristi Twigg

Anna Grossberg, MD

GYNECOLOGY Shoghag Lajinian, MD Lisa Scotti, CRNP

MEDICAL ACUPUNCTURE

Andrea Marx, MD, LAc Tremikae Owens, MD, LAc

NEPHROLOGY

Donna Myers, MD

PSYCHIATRY Bernadette Solounias, MD

Catherine Ahmed, PharmD Ana Isabel Chiat, PharmD Kathleen Cook, PharmD

NURSING Maureen Allen, RN

Susan Anderson, RN

Janice Carico, RN

Walter L. Jones Jr., MPH, RN

Joanne Timmel, RN

NURSE'S STATION ADMINISTRATION

NURSING STUDENTS

Cindy Velasquez Natalie Willis

PHLEBOTOMY Chana Arno

Almerryan Yan

Esi Yarney

Rung Chen Renee Udich Kamilla Butler-Peres

PRESCRIPTION ASSISTANCE PROGRAM Brittany Peak

FRONT OFFICE Aashish Acharya

Melanie Alfonzo Aniedi Andrew Leta Ashebo Erika Belitzky Shane Chambers Jason Codrington Rory Cole Sashinya DeSilva Asim Dhungana

Kimberly Duru Preethi Gopal Hallmon Hughes

Jenny Jiang Laura Judkis Zoya Khan

Nick Khosravian Bo Hyun Kim Bom Kim

Grace Kim Phillip Lan Giuliana Lee

Theo Lee Michelle Lu Kevin Ma

Mary Middleton DanaRose Negro Treasure Nwokeleme

Jafar Ohiokpehai Abiodon Oni Abbigail Paterson

Dash Pennington Ananya Reddy Jessica Roat

Ernestine Scovens Vivek Singh Jessica Tan

Isabel Thomas Ada Truong

Ronald Wang Christina Yarborough Bethany York

WORK STUDY INTERNS

Kristin Knight Katemanee Burapachaisr

BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH PROVIDERS

Edward Geraty, LCSCW

JOY WELLNES CENTER

JW ADMINISTRATIVI

Zykira Hill

JWC INTERNS Brittany Anewalt

Susan Buzek Carin Clingan Allison Revel

Vicki Wuest

JHU INTERNS

Danielle DeBarros Helena Gebre

Amy Kozak, IHC, RYT

ACUPUNCTURE

Jahi Khalfani, LAc Jeanie Lee, LAc Andrea Marx, MD, LAc Tremikae Owens, MD, LAc

MASSAGE THERAPY

Aliya Baskerville, LMT

REIKI PRACTITIONER

WORKSHOP LEADER

Vivek Singh

Tina Carroll, RYT Renee Conway, RYT Amy Kozak, IHC, RYT Kerry Martinez, RYT

Cate McCarthy, LCSWC, Ph.D. Bernadette Solounias, MD

BEHAVIORAL HEALTH INTERNS

Rebecca Adams Jasmine Jefferson Emma Lemmons Kamala Mallik-Kane Laurie Smith

Christian Best

Kendall Brajevich Audrey Burke

Brooke Foundas Kailah Goldman Courtney Mecca Mackenzie Minotti

Aminata Momo Tornia Morgan Michael Reavis Angela Roberson Hayley Wettenstein

INTEGRATIVE HEALTH COACH

Mary Welliver-Dillonm LA

Alden Caldwell-Gaines, LMT, RYT Niya Werts, PhD

Janice Chambers

Elizabeth Sebastio, RYT Carol Sheahan, RYT Mira Tessman, RYT Grace Yi, RYT

ADMINISTRATIVE UNIT

ADMINISTRATION

Abigail Abikoye Rohin Aggarwal Libby Aldridge Christian Best Luke Bonanni Kevin Callahan Jenna DiFillippo Lisa Hoffman Jill Joseph Jean Calmère Kubayo Zane MacFarlane Thomas Marine Srivnas Pulipaka Eleanor Smith

BUILDING & MAINTENANCE

Alfred Fracchia Bryon Fracchia

Sara Westergard

IT SUPPORT Victor Walls

Tim Munn

Vivek Singh

We send our gratitude to the students and residents who volunteer with us from our partner institutions.

SHEPHERD'S

REPORT

2019-2020

2800 KIRK AVENUE • BALTIMORE. MD 21218

WWW.SHEPHERDSCLINIC.ORG

A LETTER FROM

The 29th year for Shepherd's Clinic was one unlike any other. There has never been a time in the history of our organization when access to healthcare services has been more critical. Over the course of the year, our staff and volunteers worked tirelessly to ensure that each patient received quality and consistent healthcare in the midst of the largest healthcare crisis in modern times. Thanks to the contributions of our Board, staff, funders, donors, and volunteers, we were successful in providing critical services to those in our community who needed them most.

The first half of the year was filled with routine patient appointments, follow-ups, and wellness activities. The second half of the year, however, introduced a number of changes to the clinic's day-to-day operations in response to the COVID-19 pandemic. Protecting our staff, volunteers and patients required the immediate implementation of social distancing, the consistent availability of personal protective equipment (PPE), and increased sanitation measures clinic-wide. With the support of our committed team, we successfully launched a comprehensive telehealth program, provided free rideshares to and from necessary clinic appointments, and ensured that patients received access to medical supplies and medications to address a variety of conditions.

I am proud to report that we successfully responded to one of the top social needs faced by our patients during the year. We successfully launched a Food Prescription Program, which provided patients facing food insecurity with bags of healthy groceries. In the upcoming year, we will launch the Clinic's first food pantry, thereby increasing our ability to serve more patients in need.

Despite challenges posed by COVID-19, the Shepherd's mission to provide free, comprehensive health care for Baltimore's underserved was accomplished. The medical, behavioral health, and wellness teams served a total of 502 individuals through 8,429 patient encounters. Throughout the pandemic, we remained committed to the pursuit of adequate resources to ensure the seamless continuity of services for our patients. The generosity of our supporters allowed us to finish the year with an unanticipated budget surplus that has positioned us well to continue executing our mission. The events of this year have reminded us how important our work is to health in Baltimore. We are grateful to all of our supporters for their ongoing engagement with our important work.

ALAN YUSPEH, JD, MBA President





FY 2019-2020 *Preliminary. Audited statement available in early 2021.

OUR SERVICES

TYPE OF VISIT	TOTAL VISITS FY2
Medical Clinic	1399
Behavioral Health	959
Joy Wellness	1427
Other Medical Patient Encounters	4644
TOTAL PATIENT ENCOUNTERS	8429

We are extremely grateful to MedStar Union Memorial Hospital and **MedStar Good Samaritan Hospital** for the **454** specialty care services offered to our patients. We served 502 patients, with 189 new

OUR REVENUE

REVENUE	REVENUE
Community Organizations	\$3,203.82
Congregations	\$8,550.00
Federal Funding	\$75,500.00
Donated professional services	\$500,000.00
Finney Foundation	\$65,278.00
Foundations	\$489,910.67
Fundraiser Event	\$46,855.00
Individuals	\$157,299.22
Patient Donations	\$2,069.00
Sponsorships	\$2,594.72
Service Revenue	\$960.00
TOTAL REVENUE	\$1,352,220.43

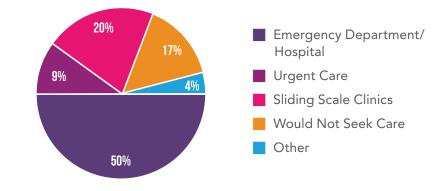
* Preliminary. Audited statement available in early 2021.

OUR EXPENSES

CATEGORY	EXPENSES
Facility Maintenance	\$32,580.68
Fundraising Fees	\$569.89
Joy Wellness Center Services	\$10,287.49
Laboratory Fees	\$15,842.03
Medications & Medical Supplies	\$40,752.06
Office Expenses & Insurance	\$31,458.84
Payroll	\$461,477.16
Professional Fees	\$22,278.24
Program Services	\$500,000.00
Utilities	\$40,673.44
Volunteer Services	\$2,947.45
Technology	\$61,462.60
TOTAL EXPENSES	\$1,220,329.88



WHERE WOULD OUR PATIENTS GO IF SHEPHERD'S CLINIC WERE NOT AVAILABLE?



IN THE MEDICAL CLINIC IN FY20 **OUR PATIENTS IDENTIFIED AS...**

49% AFRICAN AMERICAN	10/0 AMERICAN INDIAN OR ALASKAN NATIVE	10/0 MULTI-RACIAL	2% ASIAN
2% HISPANIC	18% CAUCASIAN	27% UNIDENTIFIED	68% WOMEN

The average age of patients is 49. 85% of patients have more than one chronic disease. 67% of patients receive medications and of those, 86% are compliant in their medication adherence.

WHAT OUR PATIENTS SAY



I always say that Baltimore needs more clinics like Shepherd's Clinic. The staff at Shepherd's Clinic are the best, the very best, they will help you out in any way they can, I can say they're like my family to me. The Clinic front desk where you check in is always on time with everything I need with my appointment notes for my job and my referrals. The nurses at the clinic are super fantastic."

We were all put in a tailspin with COVID-19, and I am very happy to be able to meet for therapy through telehealth services. Being able to have counseling through all of this has been very helpful.

The Shepherd's clinic has helped me out so much. I really appreciate the help with my health. I thank GOD for Shepherd's Clinic. Love when I come in and they are there for me.

All staff have been a blessing to me. I am well-satisfied with services.

BOARD OF DIRECTORS

ALAN YUSPEH, JD, MBA, President WILLIAM K. BLESER, PhD., MSPH, Vice President ELIZABETH (LIZ) BURGER, MPA, Treasurer DAVID E. FINNEY CLIFFORD MITCHELL, MS, MD, MPH STUART B. BELL. MD **GEORGE MORAN.** MD MARK J. BITTLE, DrPH, MBA, FACHE

ADONGO MATTHEWS, MBA, Executive Director

OUR STAFF

KATHY MCHUGH, MD, Medical Director MICHELE MCCOMAS, RN, Clinical Manager SARA CAWRSE, CRNP, Clinical Nurse Practitioner LYDIA WALKER. RN. Clinical Coordinator MEREDITH KERR, RN, Clinical Nurse **NICHELLE NEWTON**, RN Clinical Nurse **NEZIA M. KUBWAYO**, Director of Philanthropy **JEFF SCRIVENS**, Facilities Manager **LUKE BONANNI**, Patient Intake Specialist KARI PARECCO, Referral Coordinator **ELLEN SANGIAMO**, Volunteer & Onboardig Administrator TRACY HOLCOMB, RN, Joy Wellness Program Director **ALLISON REVELS**, Joy Wellness Program Coordinator LIBBY ALDRIDGE, MPH, Development Assistant

WILLIAM H. M. FINNEY FOUNDATION

The idea for a clinic dedicated to serving uninsured people took root in 1989 in response to Union Memorial Hospital's emergency room seeing a large number of uninsured individuals who found no other alternative for their healthcare. After learning about the grassroots effort to establish a clinic for those in need, Dr. William Finney, retired UMH chief of staff, joined as the Shepherd's Clinic's first volunteer medical director.

In 1999, several supporters of the Clinic created a foundation and named it in Dr. Finney's honor. The Foundation purchased and renovated the building at 2800 Kirk Ave, and it continues to provide tremendous support to the Clinic and the Joy Wellness Center by providing rent-free space as well as operating grants to assist the Clinic in meeting its expenses.

DAVID FINNEY, President **CLARK FINNEY**, Recording Secretary