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Purdue University Global
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Towson University
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[®] In-kind donation
* In memory of my sister, Joy
** In memory of Dr. I. James Park
*** In honor of Julia Zirpoli, Adam Schuman
& Cole to celebrate Cole's birth
**** In memory of Dr. Bill Finney
***** On behalf of Mariana Izraelson
† In honor of Max Tendler's birthday
‡ In honor of Julia Marine's birthday
§ In honor of Sam Himmelfarb
|| In honor of Teddy Marine's birthday
¶ In honor of Thomas McHugh
** In honor of Ellen Barnhart
*** In honor of Dr. Annie Umbricht
**** In honor of Dr. William Finney
***** In honor of Susan Anderson

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NURSE'S STATION ADMINISTRATION

Abikoye, Abigail
Christensen, Mackenzie
Conte, Diane
Gupta, Neha

Patel, Devan
Varadarajan, Vinithra
Zirpoli, Julia
Sheahan, Carol
Hariharakumar, Shreya
Parreco, Kari

NURSING STUDENTS

Amoah, Mabel
Amos, Shanique
Anderson, Kori
Blackman, Shanteal
Brooks, Catrina
Conteh, Fatmata
Davis-Dixon, Yauna
Decha, Goodness
Dyson, Marcus
Finlay, Andrea
Flores, Olga
Greene, Sylvia
Hartsfield, Molly
Jasmin, Katie
Kamara, Martha
Krienke, Lydia
Lawrence, Joelle
Obizuollo, Ogechi
Ochoa, Diego
Purcell, Kiya
Salas, Jacob
Shofner, Sabrina
Smith, Vivian
St-Jean, Anne Jenny
Ventura, Jenny

MEDICAL ASSISTANT

Odango, Celter

MEDICAL STUDENTS

Nantawisorakwi, Phillip

PHLEBOTOMY

Wein, Perri

REFERRALS

Wilson, Lily

BEHAVIORAL HEALTH PROGRAM

BEHAVIORAL HEALTH PROVIDERS

Bianco, Carolyn
McCarthy, Cate
Scheidle, Claude
Taylor, Haley

BEHAVIORAL HEALTH INTERNS

Amsel, Paul
Fields, Rachel
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Hill, Asea
Jackson, Nicole
Lazarchak, Meghan
Liu, Paul
Roes, Dorothy
Windsor, Lexi

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Myers, Elina
Pittman, Jennifer
Battle, Micaiah
Lynch, Ian
Rojas, Romina
DeFazio, Siena

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Sheahan, Carol

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Mary Welliver-Dillon, MD

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Carlton, Winnie
Christensen, Mackenzie
Grigoryan, Anahit
Lawson, Jenna
Baloul, Fatima
Summerville, Indira

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Alfonzo-Horowitz, Melanie
Al-Saloum, Noor
Barik, Mitali
Berreby, Gil
Bocchese da Cunha Lanca, Bruno
Bomb, Kriti



THANK YOU



We send our gratitude to the students and residents who volunteer with us from our partner institutions.

SHEPHERD'S CLINIC



ANNUAL REPORT

2021-2022

2800 KIRK AVENUE • BALTIMORE, MD 21218
WWW.SHEPHERDSCLINIC.ORG

Celebrating
31 years of service!

MESSAGE FROM OUR BOARD OF DIRECTORS

Shepherd's Clinic has provided free quality medical care to low-income uninsured adults in Baltimore for the past 31 years. While 2022 may have marked the end of the COVID-19 state of emergency in Maryland, the need for accessible, quality medical care remains. We attribute our consistent ability to provide these services to the unwavering support and contributions of our staff, board, funders, donors, and volunteers.

I am excited to report that this past year, the Clinic served 694 individuals through 8,751 encounters, illustrating the critical need for Shepherd's Clinic in Baltimore. In addition to medical, behavioral, and wellness care, we continued to provide uninsured residents with access to social determinants of health, including food, transportation, and access to vision, dental services, and healthcare enrollment. We understand that to manage health conditions effectively; they must be consistently monitored and stay connected to our patients in between their medical visits via remote patient monitoring. In FY22, we completed over 11,875 remote touchpoints.

Our fiscal year closed with a budget deficit, but a favorable cash position at the close of the previous fiscal year enabled us to meet all of our financial obligations. While we will continue to rely on the generosity of our institutional funders, to whom we are so grateful, we would like to emphasize the critical role that individuals play in our success. We recognize that people are often inundated with requests from nonprofit organizations. While these causes are certainly worthy of support, we ask you to consider including Shepherd's Clinic in your annual philanthropic plans. Good health is critical- without it, it is impossible to enjoy life truly. The health services the Clinic provides are not only necessary but also life-saving and directly impact a person's quality of life. Unrestricted funding provided by individuals equips us with the finances to meet ongoing organizational needs, which in turn allows us to focus more efforts on our core mission.

Our longstanding partnerships with MedStar Health and the Finney Foundation continue to be crucial to our Clinic operations. Each year we are reminded of just how vital our work is to health in Baltimore. We are tremendously grateful to all of our supporters for their ongoing engagement with our essential work, and we are pleased to share our accomplishments with the community.

Sincerely,

ALAN YUSPEH, JD, MBA
Board President



OUR WORK



FY 2021-2022

OUR SERVICES

TYPE OF VISIT	TOTAL VISITS FY22
Medical Clinic	1852
Behavioral Health	1062
Joy Wellness	589
Other Medical Patient Encounters	5248
TOTAL PATIENT ENCOUNTERS	8751

In FY22 we served 694 unique individuals.

OUR REVENUE

CATEGORY	REVENUE
Congregations	\$18,350
Donated professional services	\$500,000
Finney Foundation	\$55,008
Foundations	\$248,211
Fundraiser Event	\$2,850
Individuals	\$172,385
Patient Donations	\$1,353
Tax Credits	\$55,349
Other Revenue	\$4,543
TOTAL REVENUE	\$1,058,049

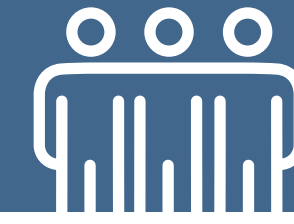
OUR EXPENSES

CATEGORY	EXPENSES
Facility Maintenance	\$35,586
Fundraising Fees	\$556
Joy Wellness Center Services	\$8,276
Laboratory Fees	\$15,645
Medications & Medical Supplies	\$45,523
Office Expenses & Insurance	\$85,363
Outreach	\$12,518
Patient Programming	\$52,107
Payroll & Personnel	\$465,980
Professional Fees	\$27,229
Program Services	\$500,000
Utilities	\$31,349
Volunteer Services	\$992
TOTAL EXPENSES	\$1,281,122

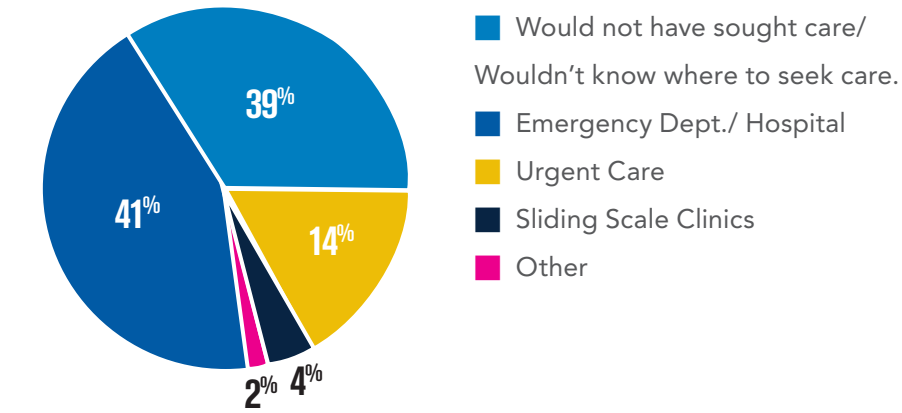
*Preliminary. Audited statements available in early 2023

*\$163,000 in restricted funding was awarded and income was recorded in FY21 but was spent and expenses recorded in FY22.

PATIENT IMPACT



WHERE WOULD OUR PATIENTS GO IF SHEPHERD'S CLINIC WERE NOT AVAILABLE?



IN THE MEDICAL CLINIC, OUR PATIENTS WERE PRIMARILY TREATED FOR:

70%
Hypertension

53%
Diabetes/
Pre-diabetes

42%
High
cholesterol

34%
Obesity

85% of patients have multiple chronic diseases. In addition to Medical, Behavioral Health, and Wellness services, patients completed 807 referrals for visits for follow-up care. 85% of patients had multiple chronic conditions. 74% of patients depended on the Clinic for medications, and of those, 93% were compliant with their medication adherence. 96% of patients reported satisfaction with services.

WHAT OUR PATIENTS SAY

"I had close to \$52,000 in hospital bills, some going to debt collections. Shepherd's helped me apply for financial aid and the hospital is going to waive it all as charity care!"

WHAT OUR VOLUNTEERS SAY

"While I see patients, I am inspired by the excellence of the care each patient receives from every doctor and staff member. When I leave, I feel the fulfillment that I am helping make a difference by working and supporting this vital place of service."

WHAT OUR INTERNS SAY

"My experience at the clinic working as a therapist in training has been most rewarding as I interact with patients from all walks of life and cultural backgrounds within Baltimore."

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 MARI-CLAIRE BOWIE, Clinical Nurse
 MICHELE MCCOMAS, RN, Clinical Manager
 MONA KIM, LCPC, NCC, Behavioral Health Director
 NICHELLE NEWTON, RN Clinical Nurse
 SARA CAWRSE, CRNP, Clinical Nurse Practitioner
 TRACY HOLCOMB, RN, Joy Wellness Program Director

WILLIAM H. M. FINNEY FOUNDATION

The idea for a clinic dedicated to serving uninsured people took root in 1989 in response to Union Memorial Hospital's emergency room seeing a large number of uninsured individuals who found no other alternative for their healthcare. After learning about the grassroots effort to establish a clinic for those in need, Dr. William Finney, retired UMH chief of staff, joined as the Shepherd's Clinic's first volunteer medical director. In 1999, several Clinic supporters created a foundation and named it in Dr. Finney's honor. The Foundation purchased and renovated the building at 2800 Kirk Ave. It continues to provide tremendous support to the Clinic and the Joy Wellness Center by providing rent-free space and operating grants to assist the Clinic in meeting its expenses.

DAVID FINNEY, President
 CLARK FINNEY, Secretary